



# PLEASANT SPRINGS SANITARY DISTRICT

2083 Williams Drive  
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www.pssd-wi.org

## Newsletter—January 2016

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### Commissioners Welcome New Staff



We have new staff members to introduce to you! We are pleased to welcome Richard Everson, Jon Mahuta, and Cindy Lehr to our staff. Richard Everson is our District Manager. Richard brings over 27 years of management experience with an emphasis on maintenance in several different industries to the District. Jon Mahuta is our Operations Technician. Jon brings seven years of electric motor/pump repair experience to the District. Cindy Lehr is our Business Manager. Cindy is also the clerk at the Kegonsa Sanitary District and brings 25+ years of experience with her. We are pleased to have all three as members of our staff! This past year we have also entered into a

shared labor agreement with the Kegonsa Sanitary District. In this agreement the two Sanitary Districts share a service technician. This helps keep costs down for both Districts. Also, as part of this agreement the on-call coverage is shared between the Districts. We are pleased to announce to you that there is always a trained technician ready to correct problems should they arise.

We give our thanks to Gary Teigen and Marcia Tarrant for their many years of service to the District.

### What Should You Put In The Toilet?

Many manufacturers claim their products are “flushable” or “biodegradable.” These items include household cleaning rags, personal wipes, and feminine hygiene products. While the manufacturer’s claims may be true, these are all items that will cause a lot of damage to a sewer system. We are finding wads of these rags/cloths causing damage or problems at lift stations when they accumulate. Many clog in check valves, causing the pumps to run longer so the District’s utility bills are higher. This could mean your sewer user charge will increase because the District is paying more money in utility bills. The service technicians monitor the lift station pump’s run time, and when they see increases developing they investigate. We are not telling you not to use these products, just don’t flush them down the toilet. Use the product and dispose of it in your trash.

Here is a list of items not to flush down your toilet:

- Socks
- Rags or Cloths
- Personal Wipes (Marked Flushable)
- Sanitary Napkins or Tampons
- Condoms
- Disposable Diapers
- Sand/Gravel
- Aquarium Stone
- Coffee Grounds
- Kitty Litter
- Batteries
- Glass
- Metal
- Lubricating Oil
- Cooking Grease/Oil
- Seafood Shells
- Paint
- Gasoline or Diesel Fuel
- Storm Water Runoff (Sump Pumps)



Again, please do not put the above items in the sewer system. Most of the items listed above simply need to be disposed of in your trash. If you are not sure, visit the Dane County Clean Sweep Program website at [www.danecountycleansweep.com](http://www.danecountycleansweep.com) or call (608)243-0368.

### Commissioners

Susan Luellwitz, President  
Ken Lepine, Secretary  
David Pfeiffer, Treasurer

### Office Hours

Mondays 1:00-4:00 p.m.  
Tuesdays 8:00 a.m.-2:00 p.m.  
Thursdays 1:00-4:00 p.m.

Service Technicians are on duty Monday-Friday 7:00 a.m.—noon and 12:30-3:30 p.m. In the winter months the technicians are not on duty on Fridays.

The Commission holds their regular monthly meeting the second Tuesday of each month. Public comments/concerns are always welcome. Agendas are posted at the PSSD Administration office, the Town of Pleasant Springs, and on the board by Springers.

### Are You Digging?

Broken sewer laterals and/or grinder pump wires are something the District wants to avoid. A call to Digger's Hotline or the Sanitary District Office will ensure that your lateral is marked.



### Can We See Your Alarm Light?

Please be sure to keep snow and ice off the top of your control box so others can see the alarm light. The service technicians need to be able to see if the red light is on as well as your neighbors if you are not home. Thank you for your cooperation.

### Pleasant Springs Sanitary District Quick Facts

- There are 505 customers
- There is 32.54 miles of sewer main to maintain
- There are 170 manholes to inspect/maintain
- There are 56 grinder pump Stations to inspect/maintain.
- There are 9 lift stations to maintain

### Automatic Payment Information

**Electronic Payments:** PSSD has made paying your quarterly user charge simple, fast, and worry-free. Our auto pay option will simplify your quarterly bill paying and remove one task from your to-do list. Simply sign up and your user charge will be automatically deducted from your checking account on the due date. You already know how much your bill will be; together we can make sure your bill will be paid on time.

**Enrolling is Easy:** Sign up today! Use the form below and don't forget to enclose a voided check.

**Paperless Billing:** Say goodbye to paper with paperless billing. Save paper, save a tree, and save money by helping to reduce operating costs. We have the capability to e-mail your quarterly user invoices and monthly statements. **Enrolling is easy.** Please detach and return the form below along with your current payment.

#### Automatic Bill Payment and/or Electronic Invoicing Enrollment Form

If not returning enrollment form with a check payment, please include a voided check.  
Please check the appropriate box below...

New Signup

Change Banking Information

Please begin sending invoices electronically to \_\_\_\_\_

Enter email address here

All information is required to process this application.

Name on Account	
Mailing Address	
City, State, Zip	
Signature	Date

PSSD Account No.	
Daytime Phone No.	
Bank Routing No.	
Bank Account No.	<input type="checkbox"/> Checking <input type="checkbox"/> Savings

**Transfers refused because of insufficient funds or a closed account will incur a service charge of \$10.**